Subject to the terms of this Limited Warranty ("Warranty") and any warranty policies and procedures in effect at the time a notice of a claim is received, Clopay Corporation ("Clopay", "we", or "our") will repair or replace (at our sole discretion) any garage door sections/section components, hardware, or springs/spring components (collectively, "Replacement Parts") that we determine to be defective in material or workmanship so long as timely written notice is provided within the applicable limited warranty periods provided below. This Warranty shall apply and benefit only the original purchaser of a Clopay garage door product and is nontransferable.

The warranty period begins from the earlier of the date of delivery or installation, or up to a maximum of one (1) year from the date of purchase. Proof of purchase is required. Once we have verified any defect(s) with your product through persons authorized by Clopay, we will provide – at no cost to you – Replacement Parts to the extent necessary to repair or replace any such defective sections, hardware, or springs/spring components. We reserve the right to inspect and/or verify any claimed defect, as well as the right to replace product(s) with a similar or like product, all within the sole discretion of Clopay. All labor costs associated with any warranty claim (including removal, reinstallation, installation, and/or finishing) will be your responsibility.

The applicable Warranty periods are as follows:

<table>
<thead>
<tr>
<th>MODEL NUMBER</th>
<th>PAINT FINISH</th>
<th>MATERIAL &amp; WORKMANSHIP</th>
<th>HARDWARE/SPRINGS</th>
</tr>
</thead>
<tbody>
<tr>
<td>902, 903, 904</td>
<td>Standard Paint -5 Years Color Blast® -5 Years</td>
<td>1 YEAR</td>
<td>1 YEAR</td>
</tr>
</tbody>
</table>

**ADDITIONAL INFORMATION REGARDING YOUR WARRANTY**

Clopay warrants the sections of the Models listed above against the paint finish cracking, checking or peeling (i.e. losing adhesion). We warrant our rust prevention system against rust through for perforation(s) caused by corrosion originating at the steel layer. Failure to properly clean and maintain your door (particularly in, but not limited to, high-salt or acidic environments) or damage to the door such as scratching, may result in surface rust, a coating that forms on the surface when exposed to moisture, which – if left untreated – may result in loss of warranty coverage. Surface rust is not covered under this warranty. For more information about our rust prevention system and how to care for your door visit: info.garagedoors.com/maintenance.

Insulated windows are warranted for five (5) years for material obstruction of vision resulting from film formation or dust or moisture collection between the interior surface of the insulating glass. No warranty is available for single pane glass.

**EXCLUSIONS TO COVERAGE**

This warranty shall not extend to damages or defects caused by any of the following:

- Paint or Stain Not Applied per Manufacturer Specifications after Delivery of Door
- Failure to Follow All Installation Instructions
- Failure to Follow Maintenance Instructions
- Faulty or Defective Installation(s)
- Fire
- Radiation (UV or Other)
- Foreign Substances
- Act(s) of God
- Accident or Casualty
- Harmful Fumes
- Vandalism
- Chemical Action
- Abrasive Materials
- Salt Spray or Exposure
- Normal Wear and Tear
- Improper Installation or Handling
- Operation Beyond Rated Capacity
- Improper Use or Abuse
- Exposure to Coastal Weather Conditions
- Alteration, Modification or Use of Non-OEM/ Clopay-Approved Parts or Products
- Other Painted Parts Not Part of a Door Section (such as stop mold)
- Normal Fading or Discoloration from Usage, Age or UV Exposure
- Specifications after Delivery of Door
- Instructions
- Failure to Follow Maintenance Instructions
- Faulty or Defective Installation(s)
- Fire
- Radiation (UV or Other)
- Foreign Substances
- Act(s) of God
- Accident or Casualty
- Harmful Fumes
- Vandalism
- Chemical Action
- Abrasive Materials
- Salt Spray or Exposure
- Normal Wear and Tear
- Improper Installation or Handling
- Operation Beyond Rated Capacity
- Improper Use or Abuse
- Exposure to Coastal Weather Conditions
- Alteration, Modification or Use of Non-OEM/ Clopay-Approved Parts or Products
- Other Painted Parts Not Part of a Door Section (such as stop mold)
- Normal Fading or Discoloration from Usage, Age or UV Exposure

If you make any repair or alteration without first providing notice to and receiving authorization from us, or use any parts, accessories, or attachments other than authorized by Clopay for use in its products, you will be solely responsible for any such repairs or parts and you may void this Warranty. Routine maintenance and related items, as well as minor adjustments or damage caused by your installer either during delivery or installation, are excluded from this Warranty. For purposes of this Warranty, minor scratches will not be considered a defect.

If you would like to submit a Warranty claim, notify Clopay Customer Service promptly after discovery of the defect by sending an email to warranty@clopay.com or calling 800-225-6729.

Please be prepared to send us a proof of purchase and complete description with photographs of any issues. YOU MUST REPORT ANY MANUFACTURING DEFECTS THAT ARE IMMEDIATELY OBVIOUS OR VISIBLE AT THE TIME OF INSTALLATION (SUCH AS INCONSISTENT PAINT COLOR, MANUFACTURING DEFECTS (E.G. SURFACE CONTAMINANT(S) OR SMUDGES), VISIBLE PHYSICAL DAMAGE, OR MAJOR SCRATCHES) WITHIN FORTY FIVE (45) DAYS FROM DELIVERY OR YOUR CLAIM MAY BE DENIED. Additional copies of our installation and maintenance instructions may be obtained by calling 800-225-6729 or by sending an email to warranty@clopay.com.

UNDER NO CIRCUMSTANCES SHALL WE BE LIABLE FOR ANY CONSEQUENTIAL OR SPECIAL DAMAGES WHICH ANY PERSON OR ENTITY MAY INCUR OR CLAIM TO INCUR AS A RESULT OF ANY DEFECT IN THE PRODUCT OR IN ANY CORRECTION OR ALTERATION THEREOF MADE OR FURNISHED BY US OR OTHERS. OUR MAXIMUM LIABILITY UNDER THIS WARRANTY SHALL BE THE PURCHASE PRICE PAID TO US WITH RESPECT TO THE GARAGE DOOR TO WHICH SUCH WARRANTY IS CLAIMED. THE LIMITATION OF LIABILITY PROVISIONS HEREIN SHALL APPLY TO ANY AND ALL CLAIMS OR SUITS BROUGHT AGAINST US, INCLUDING ANY CLAIM BASED UPON NEGLIGENCE, BREACH OF CONTRACT, BREACH OF WARRANTY, STRICT LIABILITY OR ANY OTHER THEORIES UPON WHICH LIABILITY MAY BE ASSERTED AGAINST CLOPAY.

This warranty constitutes our entire and exclusive remedy for any defect in material and workmanship. We do not assume (and have not authorized any other person to assume on its behalf) any other warranty or liability in connection with any product covered by this warranty. WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT,INCLUDING BUT NOT LIMITED TO WARRANTIES, REPRESENTATIONS OR COVENANTS AS TO WORKMANSHIP, DESIGN, CAPACITY, QUALITY, CONDITION, MERCHANTABILITY OR FITNESS FOR ANY PURPOSE OF THE PRODUCT. EXCEPT FOR ANY “IMPLIED WARRANTY” AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

If warranty is provided in multiple languages, the English language version governs.

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